

## File Extension JNLP Prompts Before Downloading

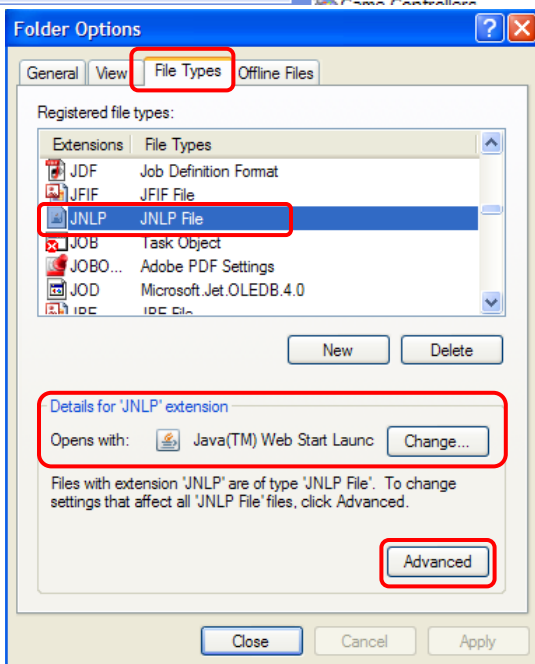
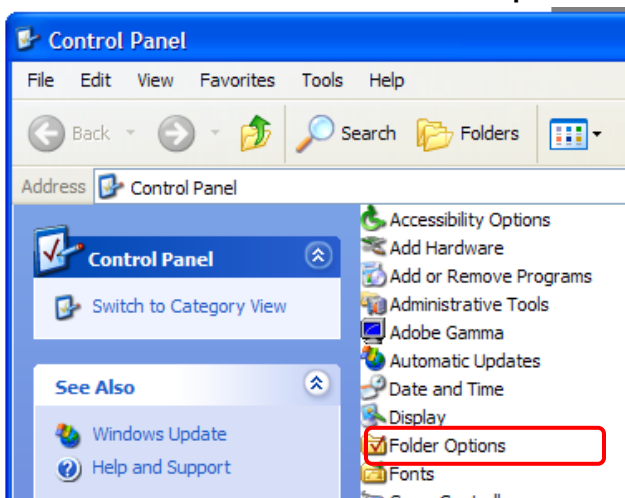
The file extension JNLP may be configured to prompt before downloading, causing a loop when logging in.

To correct this issue on a **Windows** system:

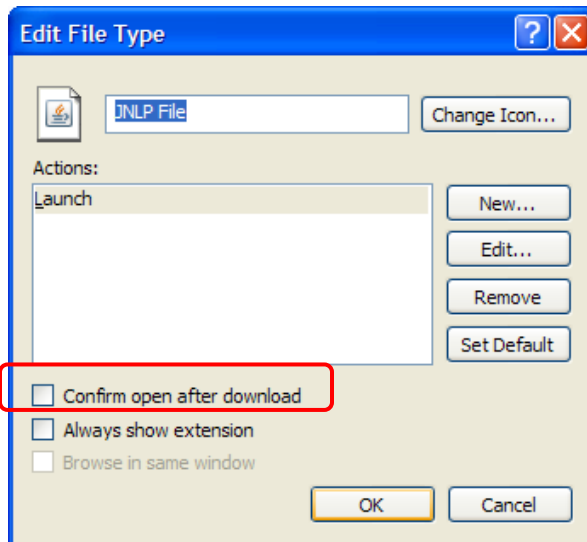
- When prompted, **Save** the file to your desktop to launch after completing the steps below.  
If the file is not saved, you can log back into the session and the .jnlp file will download.
- Turn off the confirmation for JNLP files so your session always launches without the prompt to save the file.

### WINDOWS XP

Start > Control Panel > Folder Options



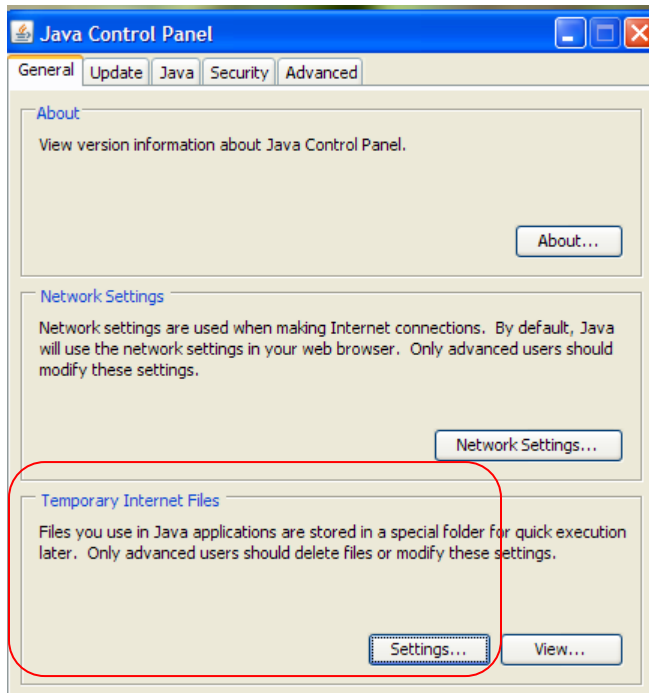
- **File Types** tab
- Locate **JNLP File** (alphabetical list)
- Select **Advanced** button

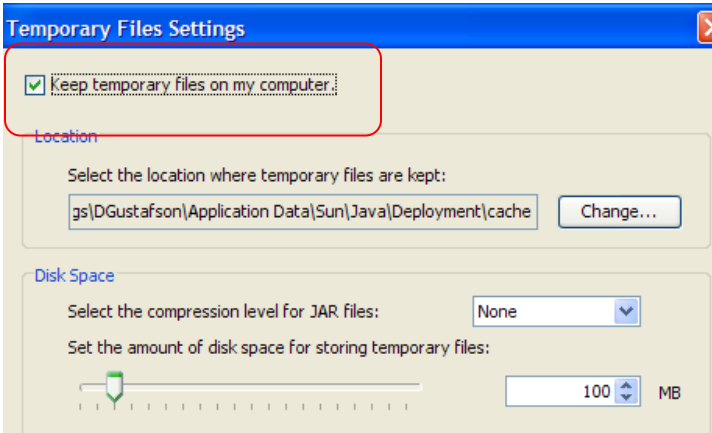


- **Confirm open after download** is *unchecked*.
- Click **OK** to close each window.

## JAVA CONTROL PANEL

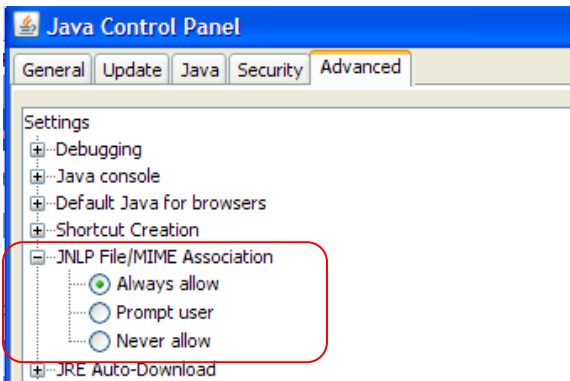
Java > **General** tab > **Temporary Internet Files** > **Settings**





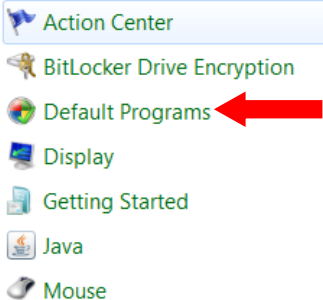
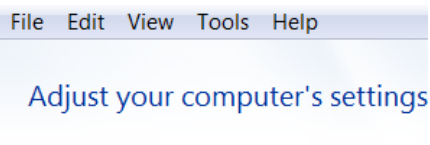
- Check the box **Keep temporary files on my computer.**

Java > **Advanced** tab

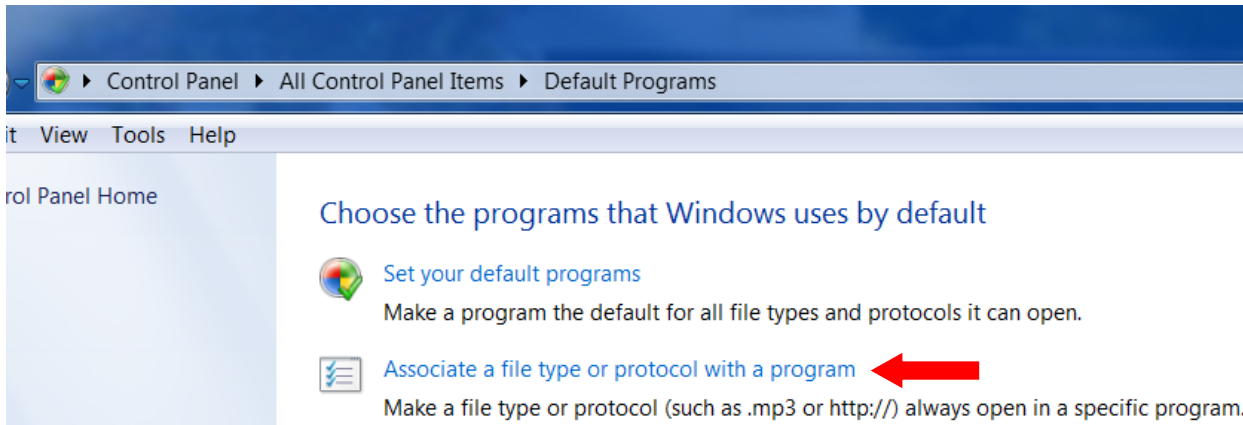


## WINDOWS 7

Start > Control Panel > Default Programs



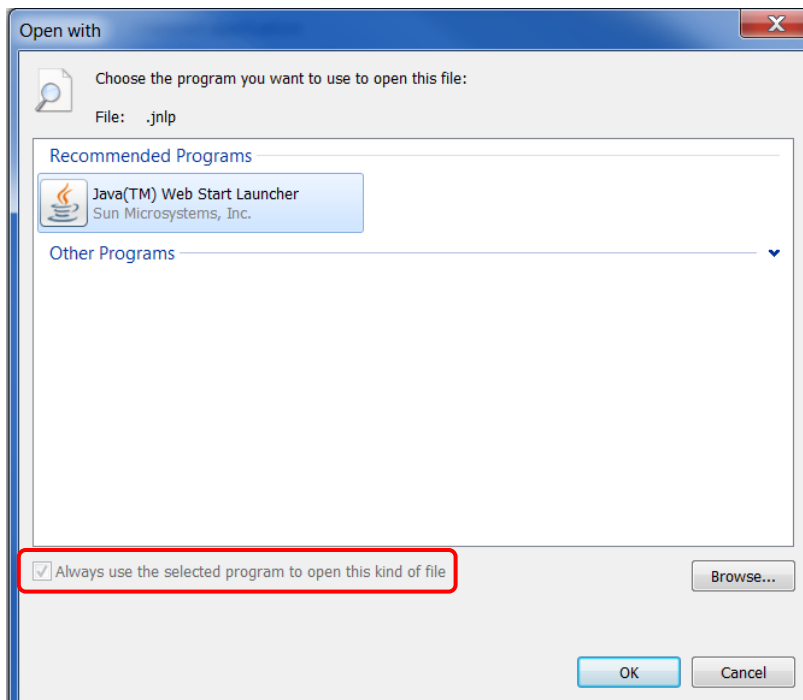
- **Select Associate a file type or protocol with a program**



- Locate **JNLP File** (alphabetical list)

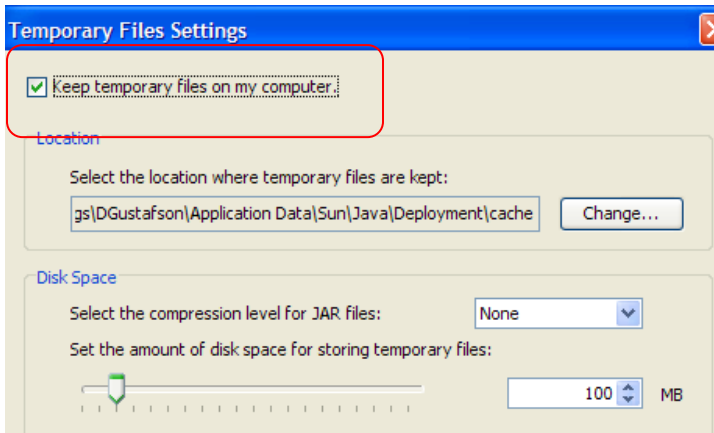
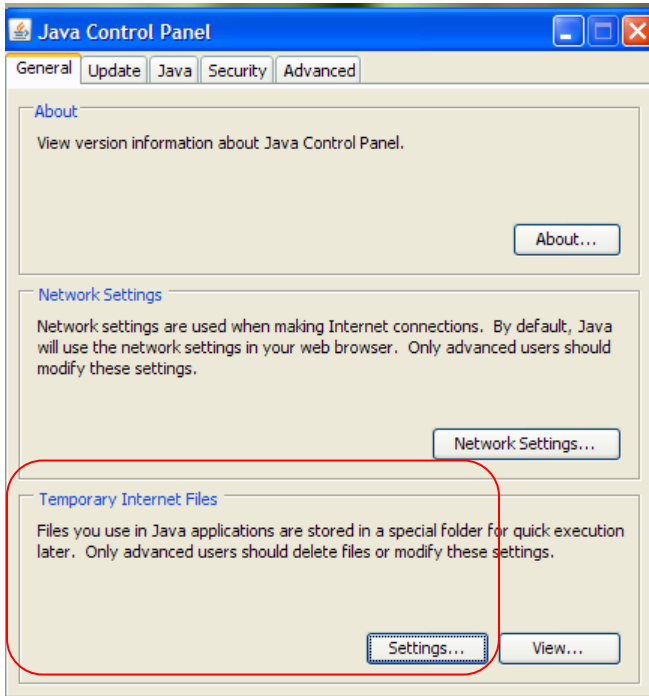
Name	Description	Current Default
.jnlp	JNLP File	Java(TM) Web Start Launcher

- If the Current Default is not Java Web Start Launcher, click **Change program** (upper right side of screen)
- Select **Java™ Web Start Launcher** from the list of programs, Click **OK** and **Close**
- If **Java Web Start Launcher** is not present in the **Open with** window, click **Browse** or **Other Programs**, select **Java**, Then select the folder that has the highest number (eg 1.6.0\_17)
- Select the “**bin**” folder and then click “**javaws.exe**” then **Open**.
- Select **OK** then **Close**
- Be sure the **Open with** window has **Always use the selected program to open this kind of file** checked.

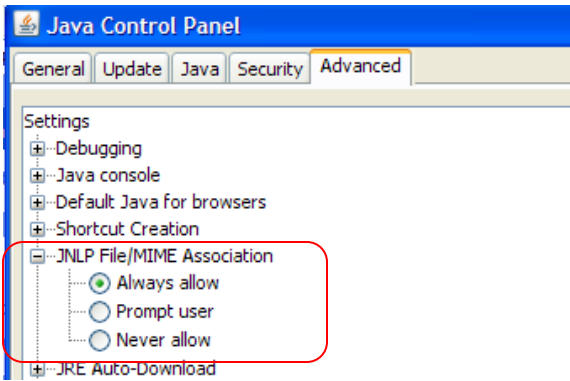


# JAVA CONTROL PANEL

Java > **General** tab > **Temporary Internet Files** > **Settings**



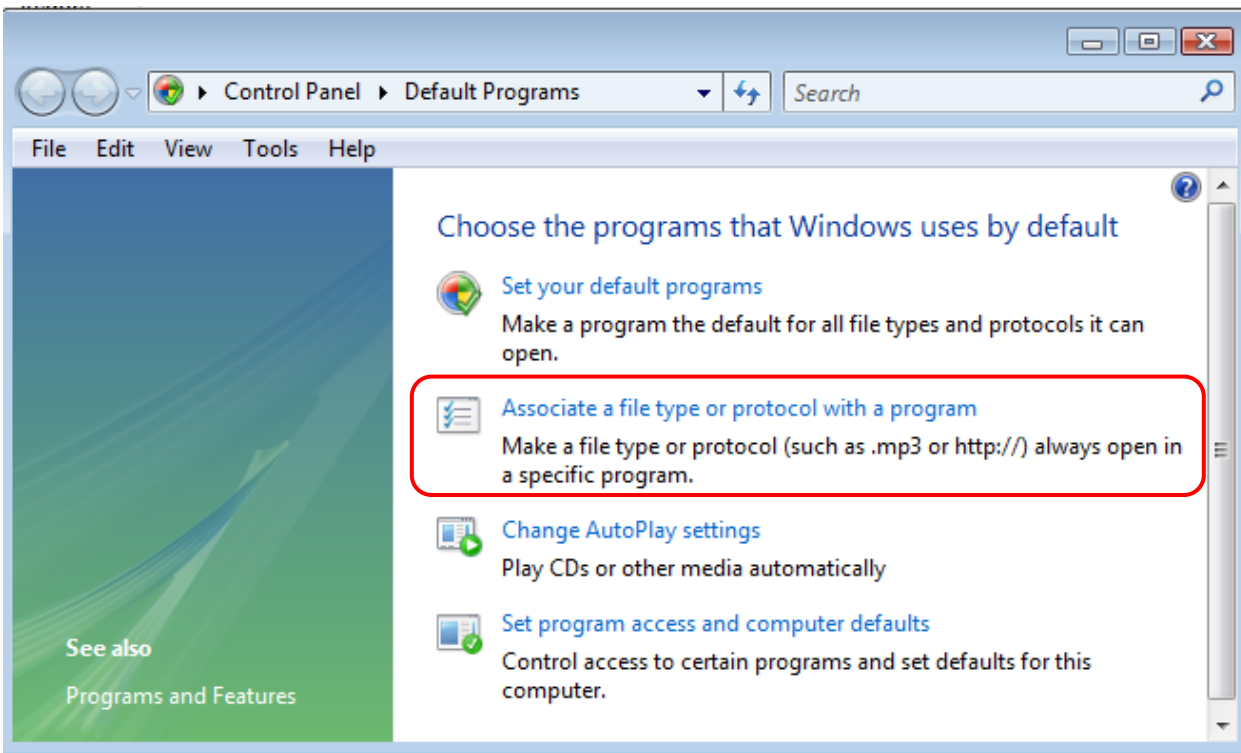
- Check the box **Keep temporary files on my computer.**



## WINDOWS VISTA

Start > Control Panel > Default Programs

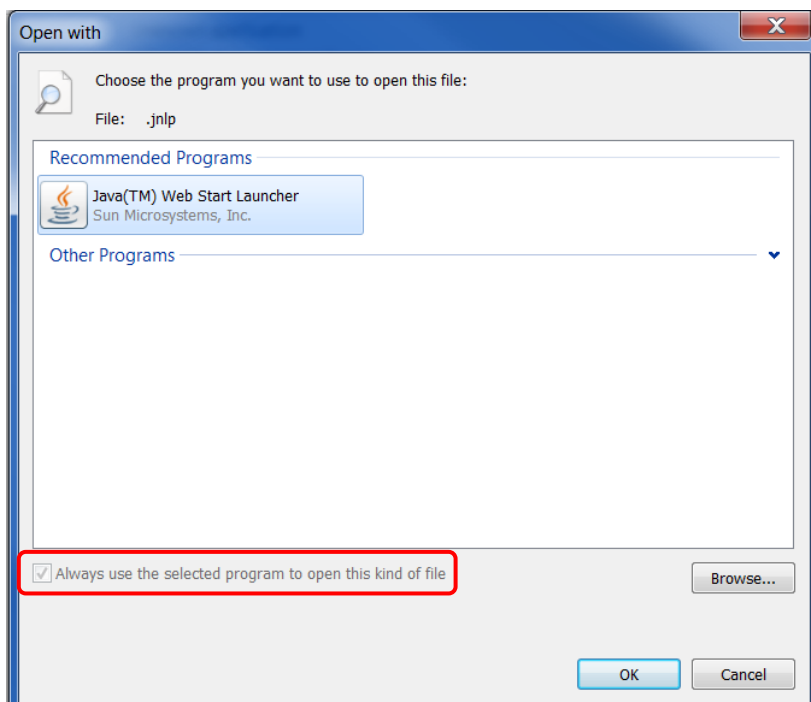
- Select **Associate a file type or protocol with a program**



- Locate **JNLP File** (alphabetical list)

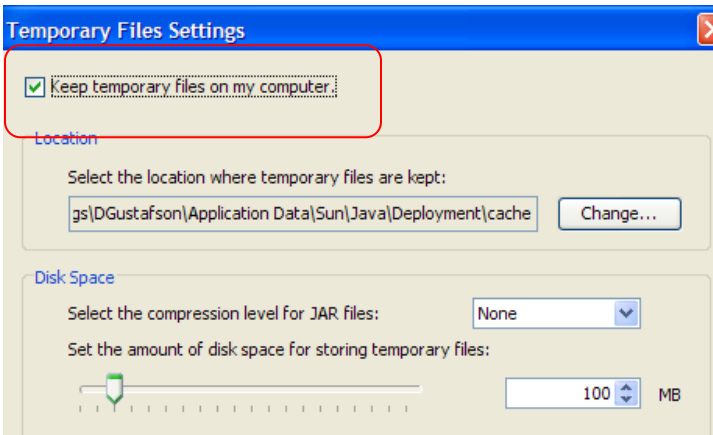
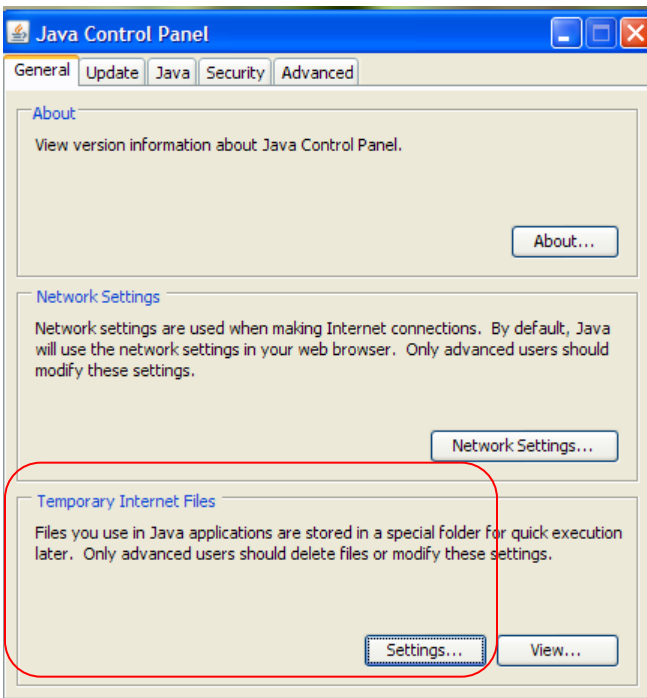
Name	Description	Current Default
.jnlp	JNLP File	Java(TM) Web Start Launcher

- If the Current Default is not Java Web Start Launcher, click **Change program** (upper right side of screen)
- Select **Java™ Web Start Launcher** from the list of programs, Click **OK** and **Close**
- If **Java Web Start Launcher** is not present in the **Open with** window, click **Browse** or **Other Programs**, select **Java**, Then select the folder that has the highest number (eg 1.6.0\_17)
- Select the “**bin**” folder and then click “**javaws.exe**” then **Open**.
- Select **OK** then **Close**
- Be sure the **Open with** window has **Always use the selected program to open this kind of file** checked.



## JAVA CONTROL PANEL

Java > **General** tab > **Temporary Internet Files** > **Settings**



- Check the box **Keep temporary files on my computer.**