

Is CCC Confer ADA and Section 508 accessible?

Yes, you may request closed-captioning for your hearing-impaired participants or students. Participants or students who are sight-impaired may use their screen reading equipment to attend a CCC Confer session.

Screen Readers for the Print Challenged

The CCC Confer interface meets the requirements of ADA compliance for those who use screen reader products, such as JAWS and Narrator. The Java Accessibility Bridge allows these screen readers to read the interface and provide auditory cues about the software functionality. The Java Accessibility Bridge is free and can be downloaded from the Elluminate website at http://www.illuminate.com/support/java_accessibility.jsp. These screen readers read the user interface, including menus and dialog boxes. However, they cannot read the text on a whiteboard screen.

Features for the Visually or Physically Challenged

Simple navigation on a computer using a mouse can often stand between those who are physically challenged and their ability to use a computer. The CCC Confer interface supports a full complement of keyboard shortcuts or hot keys. Using hot keys enables you to activate the audio, and use chat, the mini controller, emoticons, and much more.

Action	Hot Key
Snapshot to the whiteboard in app sharing	Ctrl + Print Screen
Take back control in application sharing	Ctrl + Space bar
Show & hide the mini controller	Ctrl + F9
Terminate application control	Ctrl + Pause
Press & Release the Talk button	Ctrl + F2
Start & stop the video transmission	Ctrl + F3
Chat	Ctrl + m
Laughter emoticon	Ctrl + alt + 1
Applause emoticon	Ctrl + Alt + 2
Confusion emoticon	Ctrl + Alt + 3
Disapproval	Ctrl + Alt + 4
Hand Raise	Ctrl + R
Polling – Yes	Ctrl + 1
Polling – No	Ctrl + 2
Open File menu	Alt + F
Open Session menu	Alt + S
Open View	Alt + V
Open Tools	Alt + T
Open Window	Alt + W
Open Help	Alt + H

We will schedule a captioner for you or you may use voice recognition software such as IBM's ViaVoice, Dragon Naturally Speaking and i-Listen for the Mac can be used to capture the audio from the session transpose it into text and populate the captioning window.

Other features designed to help learners with hearing impairments include Chat and the Whiteboard. Chat can be used instead of or in conjunction with audio. Public chat and private chat are available to the moderator and to participants to exchange messages in text format. Additionally, the chat log can be saved for review after the session. The Whiteboard can also be used to display content visually instead of verbally.

Learning Disability Features

An instructor can provide extra time to read the slide presentation and can explain any visual content using audio for students who may be having trouble reading. Participants can ask question verbally if they have a microphone or can type questions into the Chat window.