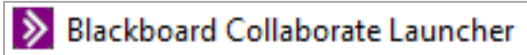


BLACKBOARD COLLABORATE LAUNCHER: CLEAR CACHE

The Launcher contains Java cache which needs to be cleared periodically to prevent, or to resolve some issues.

Double click the Blackboard Collaborate app to open the control panel. The app file typically resides in the 'Start' menu on Windows computers and in the 'Applications' or 'Downloads' folder on a Mac.

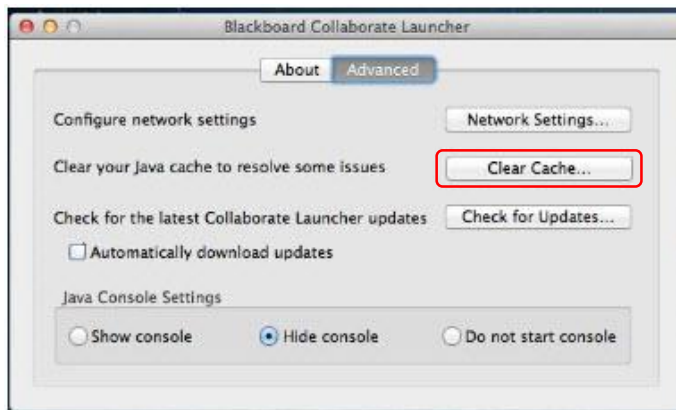


Clear Launcher Cache

- Click the 'Advanced' tab



- Click 'Clear Cache...'



Additional options allow changing your network settings, configure updates, and configure Java console settings.

Note: Configuring preferences in the Blackboard Collaborate Launcher will NOT affect your system Java settings.

- **Network Settings** - button to configure network settings.
- **Clear Cache** - button to clear your Launcher Java cache.
- **Check for Updates** - button to help you receive the Launcher updates in a timely manner.
- **Java Console Settings** - allows you to enable, disable, or hide the Java console.